



When Medication is in Short Supply

When medication is in short supply nationally, we have received requests from some patients for increased volumes. Unfortunately we are not able to comply with this as it compounds the problem and risks leaving a larger number of patients without any medication. If you are unable to obtain your medication, please ask your community pharmacy if they can source an alternative and let us know. You can also ask your community pharmacy for the 'EPS code' for your prescription and take this to another community pharmacy who are able to source your medication. Where there are supply issues, we may be able to prescribe a direct alternative, however, where we cannot, you may require a review of your clinical condition and treatment with a clinician.